

Maintenance & Care Guide



FALCON
Windows





Lever Handle Operation

The lock should be kept fully engaged at all times by lifting the handle and fringing out the hooks, this will keep the door airtight to the frame and reduce thermal movement. Failure to do this could void your warranty.



Polishing/Cleaning Stainless Hardware

Stainless steel hardware must be cleaned every month using a general household stainless steel cleaning product. Hard residue should be removed using a wadding cloth first, then a general household cleaning product as above.



Lubricating your door

Twice a year the lock, keeps, handles, hinges and cylinder should be lubricated using a small amount of 3 in 1 oil or silicon spray. Be careful not to get the spray onto surrounding areas.



Cleaning your door

The door and frame should only be cleaned using a soft sponge and warm soapy water then dried with a lint free cloth. In all instances do not use harsh chemicals, solvents, abrasive cleaners or scouring pads as they will damage the door.

